

The award-winning Foremost Claim Department delivers a **better insurance experience.**

CLAIMS ADJUSTER TRAINING

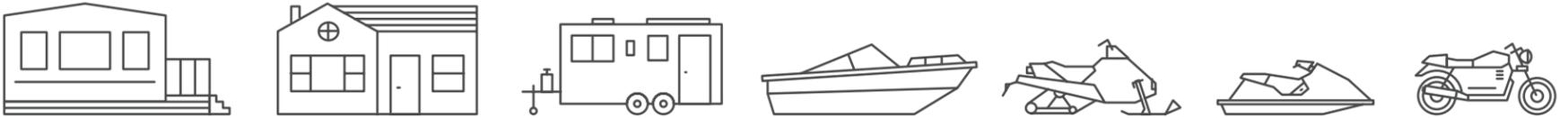


- New hires are required to complete at least **200 hours of training.**
- Claims adjusters also complete **16 hours of soft-skills training.**



HANDS-ON CLAIMS LEARNING LAB

- The Lab has **9 products for sophisticated, hands-on simulation training.**



- There are **3 generations of housing constructions** in the Lab. Adjusters learn to evaluate different styles of homes that go all the way back to the **60s.**

CATASTROPHE RESPONSE TEAM



- Foremost has **3 Mobile Claims Centers** that travel the country to support customers after natural disasters.
- Mobile Claims Centers help by...
 - **Filing claims**
 - **Answering insurance questions**
 - **Providing access to free communications and Internet services**
- There are **215 Catastrophe Response Team members** who are always ready to **deploy same-day** in urgent situations.

▶▶▶ We handle over **50,000 catastrophe claims a year.***



COMPASSIONATE CUSTOMER SERVICE

- Foremost employs over **2,700 claims professionals in over 85 offices** throughout the U.S., operating **24/7!**
- Foremost Specialty handles **350,000 claims a year.***
- The average claim turnaround time: **21 days.**
- Foremost makes first business day contact **93.5% of the time!***

Customer Satisfaction score of 91%* ◀◀◀

Independent Agents, learn more at ForemostAgent.com
Policyholders, visit Foremost.com/Claims to report a claim or to learn more

A Better Insurance Experience.™

